MEDICAL, DENTAL AND VETERINARY

- (Q) Are medical Powers of Attorney required for short-term Family Care Plans?
- (A) Yes, a Special Power of Attorney is required for short-term Family Care Plan providers.
- (Q) Are medical Powers of Attorney required for Youth Services and school physicals?
- (A) A medical Power of Attorney would be required for YS or school physical if the parent or legal guardian is not the person who accompanies the child to the YS or school physical.
- (Q If medical personnel are deployed, where will family members go for routine treatment?
- (A) There are three PROFIS providers at Mannheim. If troops are deployed, the decrement in providers should parallel the decrement in population. For any mismatch that is unfavorable to the population, they will be seen on the economy in the Preferred Provider Network.
- (Q) Will teen health clinics at high schools still be open during deployment, and will a Power of Attorney need to be on record for the student to use them?
- (A) Clinics will remain open if the workload supports keeping them open. There may be a need to adjust how often staff is sent to the clinics. The types of care provided in the clinics is already covered in the consent parents and guardians sign at the beginning of the school year, when they elect to have their teens seen in the clinic. Anything additional would have to be outlined in a Power of Attorney, if a parent or guardian is not available.
- (Q) What is the plan for eye and dental care in the event those clinics close, and family members are not enrolled in TRICARE Prime?
- (A) Active duty personnel and their families will always have the choice of enrolling in TRICARE Prime at a nearby Military Treatment Facility (within 50 miles distance) or enrolling in TRICARE Europe Prime Remote if they live in a designated remote location. TRICARE Prime benefits for eye care remain available in both situations.

TRICARE Prime Benefit (Active Duty Family Members): Enrolled beneficiaries are authorized one screening eye examination per 12-month period. An ophthalmologist or an optometrist may perform the exam. There is no limit for eye care that is required as the result of a medical condition.

TRICARE Extra/Standard Benefit (Active Duty Family Members): No covered benefit for an eye examination unless the exam is related to a covered medical condition, such as cataracts or an eye injury.

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If a clinic closes, and the beneficiaries are not within 50 miles of a nearby military medical facility, the location of assignment will be designated as "remote" for health care purposes. We'll assume for the purpose of responding to this question that the beneficiaries are living in a "remote" location. Beneficiaries in a "remote" location have the option of either enrolling in TRICARE Europe Prime Remote or obtaining medical care under TRICARE Standard (for which they must pay an annual deductible and 20 percent of allowable charges). If the beneficiaries enroll in TRICARE Europe Prime Remote, they will retain the annual eye exam benefit, using host-nation providers. There is no requirement for active duty family members to obtain pre-authorization for medical care at their remote locations. There is no annual deductible, nor out-of-pocket cost for active duty family members enrolled in TRICARE Europe Prime Remote. If the eye care provider writes an eyeglass prescription for the active duty family member, the prescription will be mailed to the nearest military medical treatment facility and eyeglasses will be procures for the beneficiary.

- (Q) Will routine medications be available to soldiers while they are deployed? Can a spouse pick up a prescription at the military pharmacy here and mail it to the deployed soldier?
- (A) Although routine medications will be available to those deployed, servicemembers are required to take a six-month supply of all routine medications with them when they deploy. They should contact their local pharmacy when they arrive at the deployed location, to ensure their medications are available. All refills should be received at that pharmacy. In unusual circumstances, spouses can pick up medications at the military pharmacy and mail them.
- (Q) Will dental care continue to be available through the military? (A) Yes.
- (Q) What is the policy who do not intend to take their pets back to the States with them? Will they be allowed to put the pet in a Teirheim (German Veterinary Clinic) without the sponsor's knowledge, and if so who will be held financially responsible?
- (A) People who will not take their pets with them back to the States have several options:
 - Find a friend who is willing to take care of the pet until they return.
 - 2. Give the pet up to an animal shelter (Tierheim) for adoption.
 - 3. Board the pet at a boarding kennel (hundpension). This will be at the owner's expense.
 - 4. While none of these options should be pursued without the sponsor's knowledge, it is the pet owner (who may or may not be the sponsor) who must make the decision).

- (Q) Will veterinary care still be available through the military while soldiers are deployed? If not, will info sheets be published for each community identifying veterinary options and providers on the economy?
- (A) Veterinary care will still be available through the military. Since veterinary officers and animal care technicians will be among those deploying, some communities will see a reduction in the services available. All Veterinary Treatment Facilities should have a list of local national veterinarians in the area. If they do not, pet owners can e-mail 100thdcts@med30.heidelberg.amedd.army.mil.